

Easit Deviation™

Web-based tool for quality assurance

With Easit Deviation™

nothing falls between the cracks



Easit Deviation™ – for quality and control

- The tool is easy to use and quick to get started with.
- No deviations fall between the cracks.
- Raises the quality, increases safety and improves risk awareness.
- Creates structure and provides control of operational deficiencies.
- Provides decision support and statistics to help identify improvement and development opportunities.

Preventive work

It is better to take preventive actions than constantly having to correct faults and shortcomings. In other words – it is better to do things right from the start. The hard part is knowing what to do, when and how. With Easit Deviation™, you get a tool to identify errors or problems in the business and its processes. This enables you to take action before something serious happens.

Easy to use

Easit's Deviation Management System is easy to use and guarantees that no deviations will fall between the cracks. Identified mistakes can then be used to change and maintain quality assurance – whether in large or small companies, government agencies, counties or municipalities. In addition to improved quality, Easit Deviation™ contributes to increased security and enhanced risk awareness. This creates an improved structure and control of defects in the organization.

Easit is happy to help with planning the introduction of Deviation Management in the business and in training employees and managers.

Quality work and Deviation Management

Identifying, documenting and reporting deviations are often routine tasks for many companies. The aim is to constantly strive for better quality and learning from mistakes. With the help of Easit's web-based tools for Quality and Deviation Management, problems can be prevented and the company processes and procedures can be streamlined.

Report, analyze and take action

Deviation requires not only an easy and well functioning system. It is also necessary that everyone in the business understands the need to report, analyze and fix problems. One can learn lessons from past experiences and encourage staff to continually reflect on the processes and strive for improvement.

Examples of processes

Environment deviations	Audit deviations
Work environment deviations	Improvement suggestions
Delivery deviations	Complaints
Production deviations	Customer feedback
Safety deviations	

"A modern and simple system that makes our quality work even more efficient."

Håkan Jarl, Tågkompaniet



Easit's product philosophy



Easy to use

All Easit's products are easy to implement and use. Many features can be configured by our customers.



Effective training

Easit offers all customers an efficient training of the system. Customers can then manage, administer and configure the software on their own.



Flexible licensing

Our products are licensed per company and manager. The number of end users is therefore unlimited.



Buy or rent

Choose whether you want to rent the software as a cloud service or purchase the software and take care of operation yourself.

It's easy to register a deviation

Deviations are registered easily via self-service. The registering contacts can easily monitor their deviations themselves. This saves time for the manager because feedback is provided automatically. The manager can register deviations efficiently using quick actions and templates.

Supervisors can carry out all activities in the process themselves, or appoint another manager. All that is documented in the handling of the deviation is time stamped with name, and is always searchable in history. Emails are sent automatically to the supervisor and to the manager. The feedback to the registering contact is automatic.

In order to take advantage of past experience and create more efficient ways of working, the Action plan activity provides access to previous similar deviations whose actions have been efficient. The statistics and information which can be accessed via the system's search functions will be a good basis for preventive work

Example of a work environment deviation

1. Registration

The contact registers the deviation via the self-service page or via email. The deviation is sent to the nearest supervisor.

2. Analysis

In the Analysis activity, the deviation is classified – the cause is assessed along with consequence and probability, and a decision on further processing is made.

3. Action plan

An Action plan is drawn up, with suggested measures to be taken. The action plan is approved by the nearest supervisor in the Decision activity.

4. Decisions & Actions

The measures taken are described in the Decisions & Actions activity.

5. Follow-up

In the Follow-up activity, an assessment is made as to the effect of the actions taken.



Registration



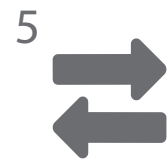
Analysis



Action plan



Decisions &
Actions



Follow-up



We are with you all the way!

Easit's staff has extensive experience from large developments projects, methodology and change management. Easit is with you the whole way, from the first meeting until the system is installed and the client properly trained.

Easit can also offer help to those customers who wish to have some assistance in identifying or securing changes in a process, both before and after commissioning. Easit's support department in Sweden is always available for you.

Easit's Implementation Model™

